

MUD 18 Newsletter
May – June 2018
www.mcmud18.com



Board of Directors: The MUD 18 Board of Directors consists of 5 members elected by registered voters in the District for staggered four-year terms. Candidates for the directors' election scheduled for May 5, 2018 were certified as unopposed and no election is required. Pursuant to the Order of the Election of Directors, the candidates were declared elected at the March 2018 Board meeting. Nancy Busen, Rex Cambern and Susan McFarland will serve another term.



Tour of the Waste Management Recycling Site: In April, members of the MUD 18 Board visited the Waste Management Recycling Plant in South Houston. Great care is taken to recycle materials to the specifications of the commodity markets that buy recycled materials. There is a handy reference list of acceptable recyclable items on top of recycle bins. Bentwater has a track record of recycling well above similar communities. Make the choice to recycle rather than add to a landfill. Please contact Waste Management (800/800-5804) for a recycle bin as needed. **Trash and recycling will be collected over Memorial Day weekend as usual.**
Think green. Recycle Often. Recycle Right.

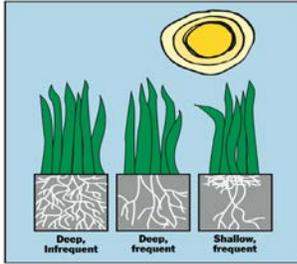


Billing: New payment options will soon be available. You can pay by credit card, debit card or e-Check. Visa, MasterCard, Discover and American Express are all accepted.

Hays Utility North has teamed up with **First Billing Services** to provide more choices to our customers. Please review the information below for options available through First Billing Services:

- **Web payments:** Log onto and www.hayswater.com to access the online portal. You can register your account or pay as a guest.
- **Live agent assisted payments:** call 1-855-270-3592.
- **Automated phone payments:** Call the phone number listed on your next bill to use the new IVR (Integrated Voice Recognition System) and follow the prompts. This service is available 24/7.
- **Text & Pay:** **A new and exciting feature available to you!** Register your account via the online portal to sign up for Text & Pay.
- **Automatic Monthly Payments:** Log in online OR contact First Billing at 1-855-270-3592 to sign up for auto payments. You can select your payment method, pick your date, and the payment amount. Each month, you will receive emails confirming the payment was successful. **If you are currently signed up with direct draft, nothing will change and it will continue to remain in effect. You can choose to cancel it at any time by calling Hays Utility North's office at 936-588-1166.**

While you will be paying your bill to your water district; First Billing Services assesses a fee for each **credit/debit card (3%) or e-check transaction (\$1)**, while using these convenient services. Hays Utility North does not receive any income from the convenience fees. For more information or assistance with registration; Call First Billing at 1-855-270-3592 Or visit www.hayswater.com



Watering Tips for May and June: Although we have had a wet spring, water conservation is strongly recommended. Water between Midnight and 6 AM to help maintain a consistent water pressure in our wells. Avoid short, frequent periods of watering to encourage the roots of plants and trees to seek water at lower depths. For more details, check Texas A & M website at <http://agqieturf.tamu.edu>.



Hurricane Preparedness: Hurricane season runs from June 1 to November 30. National Hurricane Preparedness week is May 6-12, 2018. Since Houston and surrounding areas have recently been affected by major storms, Bentwater residents must be prepared. Educational information prepared by NOAA can be found at www.weather.gov/wrn/2018.social-media-hpw. Guidelines for advanced preparations and dealing with the aftermath of a major storm, including communication procedures for the community, are available on the MUD 18 website at www.mcmud18.com.

Need to Report a Problem? Don't assume the problem has already been identified or reported. If you observe a water leak, sewer odor, discolored water, open manholes, alarms are sounding, or other problems, please help us by calling: Hays Utility Service @ 936-588-1166. Hays has someone in Bentwater every day, seven days a week. They can and will respond 24 hours a day. Their general office hours are from 8:00AM to 4:30PM Monday through Friday.

Sign-up for E-Blasts: If you are not receiving our E-Blasts, you are missing out on timely information. Go to our website at www.mcmud18.com and give us your email address. Your address will not be shared with anyone. You can unsubscribe at any time.

Meetings Open to the Public:

Our regularly scheduled monthly meetings are the **3rd Tuesdays at 9:30AM** in the Country Club Cypress Room. Meetings are open to the public. The agenda is posted on our web site and the message board in the breezeway entrance to the Country Club Grill near the Golf Pro-shop.

Sincerely,
Your MUD Board:

Rex Cambern	President	449-5761
Lou Tichacek	Vice President	597-7010
Susan McFarland	Treasurer	597-7503
Gary Montgomery	Secretary	597-9256
Nancy Busen	Assistant Secretary	597-8038

Please recycle this newsletter.